

# SYSPRO LearnIt Education and Training





# Content

## **An Introduction to SYSPRO LearnIt Education and Training**

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**Top-of-mind education and training considerations for today's businesses**

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**What is SYSPRO LearnIt?**

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**Why SYSPRO LearnIt?**

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## **The SYSPRO LearnIt Experience**

The SYSPRO LearnIt experience for companies and managers

The SYSPRO LearnIt experience for users

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## **SYSPRO LearnIt Education and Training Options**

Our Online Platform – the SYSPRO Learning Channel

Instructor-Led Training

Customer-Tailored Training





# An Introduction to SYSPRO LearnIt Education and Training

The way we experience and interact with the technologically driven world around us continues to change. However one thing remains the same – our desire and capacity to learn, grow and improve ourselves every day, and because of this the global appetite for technological expertise is increasing at the expense of traditional business skills.

Ask any employee what they want from your company and the answer will inevitably be: “skills-training.” If you don’t offer this, there’s a strong possibility your people with the most potential will go to a company that does!

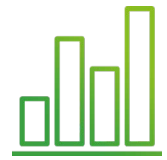
**The bottom line:** to keep and nurture your best and brightest talent, you need to move from sporadic training to a formal process of perpetual reskilling that you can monitor and evolve.

It has always been SYSPRO’s belief that having well-trained people is a company’s greatest asset – that living and working in today’s digital world is about learning, upskilling and mastering new skills. However, because we all learn differently, we believe that our SYSPRO users need to have total control of their own learning journey and path to ERP career success.

The ongoing training, education and certification your employees can receive through SYSPRO LearnIt will future-proof your company to the benefit of all involved. Whatever your ERP level of expertise or career aspirations, SYSPRO LearnIt combines a digital learning experience as well as instructor-led learning, and offers SYSPRO customers, partners and employees access to a full education and training experience and management system that brings practical self-directed education to life through fully immersive, intuitive learning experiences that are designed to be inspiring and easy-to-use – ensuring they deliver positive results for your business, your employees and your customers.



# Top-of-mind education and training considerations for today's businesses:



## Productivity and efficiency

- Trained and knowledgeable employees spend less time on troubleshooting and more time on doing business.
- Streamline and optimize business processes.
- Increase user adoption.



## Upskilling

- Ensure your employees' skillsets stay relevant and show your people you care about their careers and their futures.
- Boost morale – employees who have training and development opportunities are happier in their roles and have a positive outlook on their future within the company.
- Keep your best people! If you don't provide them with meaningful training, they'll go to someone who does.



## Succession planning

- To attract, retain, and develop future leaders through well-targeted skills-development efforts.
- To build the bench-strength of your organization in order to ensure its long-term health, growth and stability.



## Precise recruiting measures

- Enable your talent management process by identifying key roles and mapping out ways to ensure the organization has the right people with the right skills, capabilities, and experiences, in the right place at the right time.
- Provide a benchmark for recruitment. Skills development is one of the most important aspects when considering user-uptake and safeguarding your ERP investment.

# What is SYSPRO LearnIt?



## A solution for every role, schedule, and budget

SYSPRO LearnIt education and training encapsulates both online learning via our SYSPRO Learning Channel, virtual or physical classroom training as well as certification.

SYSPRO LearnIt meets your business requirements by providing you with training offerings that are both cost-effective and convenient:

- Solutions that work for your entire organization including every role, schedule, and budget.
- The choice of training at your site, in one of our regional offices, or in a virtual classroom environment.
- Flexible payment options whereby you can purchase a subscription to our online platform or use our Pay-As-You-Go options to purchase only the courses you need.

## Why SYSPRO LearnIt?

### Safeguarding your ERP Investment

Your organization will benefit from SYSPRO's comprehensive training options, whether this is during an implementation, version upgrade, on-boarding new employees or investing in future growth and optimization.

Skills development is one of the most important aspects when considering user-uptake and safeguarding your ERP investment.

So while buying SYSPRO's ERP solution is an investment in your systems, employees and, ultimately, the future of your business, it's just as important to remember that ensuring that future is about more than just buying and implementing the latest software solution – it's about empowering the people to learn how to use it in a way that is effective and engaging to them.

All companies invest in SYSPRO training when they first implement the solution. However training needs arise continuously as your business grows and evolves and as the use of SYSPRO steps through the next phases, including upgrades, ongoing employee turnover, cross-training and retraining, and ultimately advanced uses of the solution.

- Implementation
- Upgrades
- Employee turnover
- Cross-training and retraining
- Advanced software uses

## Benefits

Make informed decisions	Deliver timely products and services to their customers	Ensure smooth operations throughout their organization and supply chain.	Cross-training and retraining	Advanced software uses
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# The SYSPRO LearnIt experience

## The SYSPRO LearnIt experience for companies and managers

Learning doesn't just build human capital, it also builds organizational capital. As employees learn their jobs and the system better, the more proficient they become in their individual roles and more efficiently they can collectively help the business run.

While learners will remain inspired and excited about the ongoing possibilities for learning and development, you can rely on comprehensive, practical course materials, and expert-led training sessions with the ongoing aim of advancing knowledge (and careers), teaching new skills, or meeting certification requirements.

- Onsite, virtual training and customized courses are all offered to cater for the different stages of SYSPRO users and roles in your organization:
- An online platform recommended for continued learning and upskilling within the organization.
- Virtual course training highly recommended for users who are new to the software, i.e. during the implementation cycle or when on-boarding a new employee.
- Customized courses recommended when implementing a new process or optimizing an existing process.
- Access to a full learning experience and management system that allows you to administer, measure and monitor the progress of each user.
- Brings ongoing operational improvements and cost savings through proficient inspired users who collectively enable the business run more efficiently.
- Pay-As-You-Go facility allows for the continuous internal and external educating, informing and training of users who will deliver positive results for you, your company and your customers.

## The SYSPRO LearnIt experience for users

Users can learn their way in their time with customized and personalized content that is relevant to them. With an exciting array of user-oriented courses on offer, users are able to preview course content before purchasing or enrolling in a course, empowering them to determine their own personalized SYSPRO education journey.

- Master SYSPRO ERP and use it to its full potential through our learning platform which delivers a personalized, simplified learning experience.
- Stay up-to-date and informed about manufacturing, distribution and Industry 4.0. through practical user-oriented content.
- Track your own progress, be rewarded and receive recognition for your achievements along the way.
- Compete with other learners on our fun and interactive leader board.
- Become part of the SYSPRO LearnIt community where you can learn, share progress and personal achievements all while working towards your SYSPRO ERP certification goals.
- Learn how to use SYSPRO ERP your way and in your time on a platform that is easily accessible and flexible.
- Get the support you need as you work towards becoming an expert in your field.
- Gain practical experience transacting in the latest release of SYSPRO via our SYSPRO Labs.

# SYSPRO LearnIt training options



## Our Online Platform – the SYSPRO Learning Channel

With a focus on continuous learning and improvement the SYSPRO Learning Channel (SLC) is our online learning platform. The SLC provides access to all SYSPRO's training offerings. Here, you will find educational material in a variety of formats which you can use for self-paced, self-directed learning or to supplement the instructor-led training we provide. The SLC also provides a complete Learning Management System, enabling companies to measure and monitor the educational progress of each SYSPRO user.

The SLC has two levels of access:

**Open Learning** (Free) content in the SLC is accessible to all customers who have registered as SYSPRO users on the SYSPRO InfoZone. In Open Learning, you will find training guides, videos, tutorials, and recorded webinars.

**SLC Plus** (Paid) content is accessible only to customers who have purchased an SLC Plus subscription. This enables named Learners to access e-learning courses and programs covering each SYSPRO module, as well as role-based certification paths. The subscription also provides you the ability to track and manage Learner progress, as well as access to a Company Administrator profile.

**SYSPRO Labs** (Paid) allows customers to purchase access to a virtual machine. Users can then practice transacting in SYSPRO based on the content covered in the course.

**There is also the Pay-As-You-Go option, whereby anyone can purchase courses on an ad hoc basis.**

## Benefits

Cost effective

Available anytime,  
anywhere

Bite-sized Learning

Earn your  
SYSPRO certification





## Instructor-led Training

With a focus on users who are new to the software or to a specific area, SYSPRO can provide instructor-led classes virtually or physically in a classroom environment. Led by certified SYSPRO trainers, these live interactive sessions provide a personal learning experience.

**Virtual** sessions are held online and led by an instructor. Tutorials are provided so you can practice on your test environment.

**Physical classroom** sessions are held in SYSPRO offices or on-site at the the customer offices. An instructor leads you through the concepts and you work through hands-on exercises using desktops which we provide, and which are loaded with our OUTDOORS company training data.

This training is typically more generic and focusses on the transaction flow and is aimed at end users, rather than process owners.

## Benefits

Focused process training

Interact with the trainer and ask questions

Base-line knowledge to incorporate SYSPRO into your everyday business







## Customer-Tailored Training

Recommended when implementing a new process or optimizing an existing process, SYSPRO can tailor a unique training plan for your organization, based on your company's roles and processes. This customized training allows for flexibility to cover specific topics or to structure the training in a workshop format.

Our customized training aims at providing both training and consultation to the attendees, including advice on how to incorporate a new module or feature into their existing processes, or how to improve on current use of the system. This type of training usually requires a discovery session for the consultant to learn more about your current processes and goals.

## Benefits

In-depth training on a specific topic

Interact with the trainer and ask questions

Tailored to your unique environment and requirements



## About SYSPRO

SYSPRO is a leading, global Enterprise Resource Planning (ERP) software provider, specializing in key manufacturing and distribution industries. Our Industry-built solutions and services are designed to make things possible. SYSPRO's ERP solution empowers customers to take the next step – whether it is expanding into new territories, adding new product lines, transforming business processes, or driving innovation. Through our ERP software, customers gain access to solutions, processes, and tools to assist in the management of data for key business insights and informed decision making. The solution is scalable and can be deployed in the cloud, on premise, or both, and accessed via the web on any device to provide customers with choice and flexibility.

As a trusted advisor, SYSPRO remains focused on the success

of partners and customers. With a strong commitment to channel partner growth, SYSPRO customers are backed by a team of global experts that drive maximum value out of IT systems and business solutions. We are committed to addressing the unique needs of our customers, enabling them to easily adapt and remain resilient. Our evolving solutions are aligned with industry trends and leverage emerging technologies that will enable partners and customers to secure a digital future and to gain a competitive advantage.

Learn more about SYSPRO LearnIt solutions for your education and training requirements by reviewing additional brochures or contact us on: [info@za.syspro.com](mailto:info@za.syspro.com)



SYSPRO LearnIt  
Online Learning  
Channel

1



Guide to User Roles  
Learning Paths and  
Courses

2



Closing the Digital Skills  
Gap One Course at a  
Time.

3



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